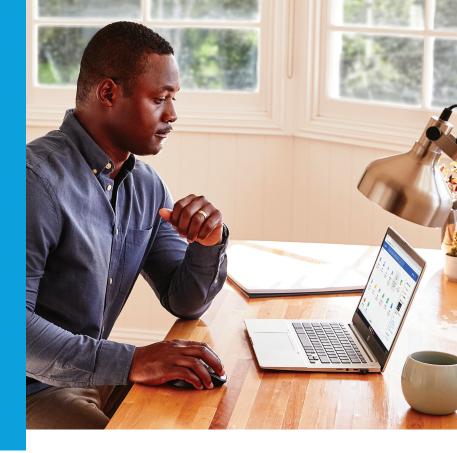# HP Proactive Insights Experience Management

Enhance employee digital experience and increase business productivity

Welcome to the ever-changing workplace

Today's work environment looks a lot different than it used to. And it's still evolving. More of us are working remotely. We're collaborating across cities, states, and countries. More employees use their personal devices. Flex work arrangements mean that people work online around the clock.

These shifts have presented new challenges for IT leaders as they work to manage technological challenges that can threaten employee productivity, collaboration, and overall satisfaction.

90%	**77%**	**87%**
Of IT executives say users have problems they can't detect[1]	Of HR leaders say Employee Experience initiatives have increased revenue[2]	Of companies have employee experience metrics in IT performance goals[3]

Bring order to the digital chaos

HP Proactive Insights Experience Management provides insight into the entire employee experience across devices, operating systems, networks, applications and locations. HP's global network of HP service experts help proactively identify and fix technology roadblocks, making your company more efficient, while optimizing costs and improving employee productivity.

Drive employee engagement

Collect technology experience feedback in real-time at key moments. Bridge employee sentiment data with technical insights to prioritize the problems that matter most and launch communication campaigns to keep employees engaged, informed and productive.

Drive Digital Experience Transformation
Deliver a better digital workplace experience to every employee.

Transform digital experience management	Drive employee engagement
Reduce hardware and software costs	Achieve faster IT resolutions

Rely on fully managed HP Service

What's included with HP Proactive Insights Experience Management

Digital Experience Scoring & Benchmarking
View, benchmark, and monitor employee sentiment scores with an easy- to-use dashboard.

Proactive IT Alerts
Rely on HP service experts to help manage and prioritize alerts and deliver proactive remediation.

Digital Experience Journey Roadmap
Create a continuous improvement roadmap for your DEX program.

Business Service Experience Monitoring
Track business-critical service quality from the employee's perspective.

Actionable Employee Engagement Data
Collect real-time employee feedback and measure satisfaction levels.

Preventive Automated Resolution
Remediate problems across the endpoint population quickly, and proactively prevent them.

With HP Proactive Insights Experience Management, IT teams have the resources they need to help their people do what they do best. From increasing uptime to getting the right technology to the right people, HP services enable IT to optimize the digital employee experience across the enterprise.

For more information, please reach out to an HP representative or visit hp.com/proactive-insights-xm for more information.